

# Resource Information for obtaining Adult Diapers from Medicaid

## The prescription/order must include:

- Physician Name
- Physician Address
- Physician Telephone Number
- Specific item being ordered
  - It must be clear on the prescription what is being ordered.
    - ❖ Example: Indicating on order “*incontinence supplies*” instead of specifying type (e.g. adult briefs or under pads)
- Quantity/Amount to dispense per day/month
- Diagnosis
  - A diagnosis of incontinence is required, as well as any secondary diagnosis that may support the etiology of the incontinence
    - ❖ if the diagnosis is listed as a symptom that does not indicate the cause and/or is not definitive for incontinence, additional clinical documentation must be provided to justify medical necessity (e.g. Diabetes or IDD).
- Length of time

Member then takes prescription to the DME or pharmacy of their choice who will submit the request to Acentra Health for medical necessity review and authorization.